

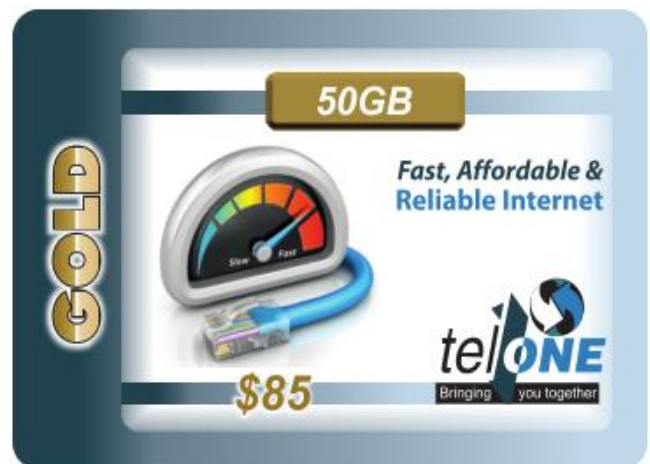


INTRODUCING TEL•ONE PHYSICAL VOUCHER SCRATCH CARDS

TelOne has introduced Prepaid Physical Voucher Scratch Cards (PVSC) to the market. The PVSC has replaced Virtual Scratch Cards.

This means our clients on the ADSL platform in Harare, Bulawayo, Masvingo, Gweru, Kwekwe, Victoria Falls and Kariba will be able to purchase the PVSC depending on client package from Client Services Offices in the above mentioned areas.

The ADSL packages on offer appear as shown below:

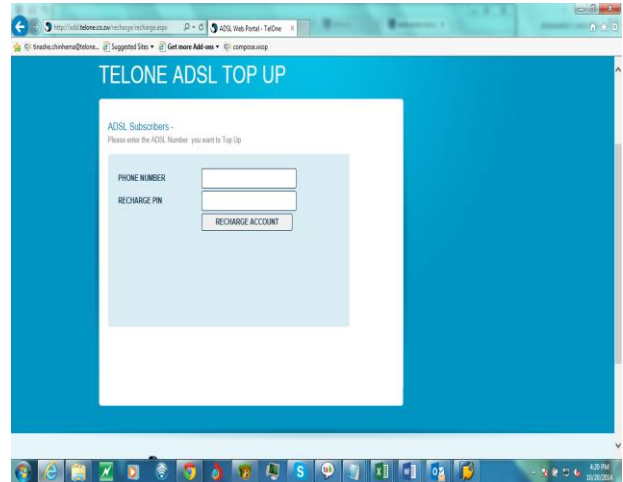




At the back of each card there are instructions on how to recharge;



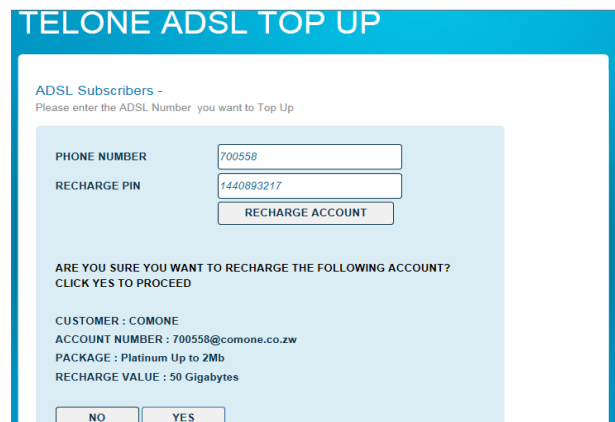
The Clients will access the ADSL Web Portal on the TelOne website by clicking the **ADSL Recharge** tab and the screen below will popup.



The Client will scratch the card to reveal the pin.

To RECHARGE the client will enter PHONE NUMBER and RECHARGE PIN and click RECHARGE ACCOUNT

On successful recharge, the following the screen below will be displayed.



Note: - Recharging will be effected instantly.

Benefits of using PVSC

- Clients can recharge/refuel their accounts easily and instantly from the comfort of their homes or workplaces.
- Clients will be able to buy PVSC from selected shops which means continuous connectivity for our clients - Unlimited internet access.
- The recharge system is web based meaning it can be accessed anywhere anytime.