

NOTICE

COMMENCEMENT OF CDMA DISCONNECTIONS & UPDATE OF EXISTING CUSTOMER DETAILS FOR MIGRATION TO NEW AUTOMATED BILLING SYSTEM

Dear Valued Customers









PowerTel Communications (Pvt) Ltd would like to advise its valued customers of the commencement of the following important exercises meant to improve on delivery of our service to you!

1.COMMENCEMENT OF CDMA MOBILE INTERNET DISCONNECTIONS WITH EFFECT FROM 31 MAY, 2013

All existing customers are hereby advised that PowerTel Communications will commence on a intensive disconnection exercise of all unpaid CDMA Mobile Internet accounts. Customers are duly advised that ALL CDMA Mobile Internet accounts have a PREPAID Status and must be paid ON or BEFORE the 5th Day of EVERY CALENDAR MONTH.

2.UPDATE OF CUSTOMER DETAILS FOR BILLING PURPOSES

PowerTel Communications is delighted to announce that the organisation is migrating to a new automated billing system, set to reduce inconveniences to you. All existing customers are hereby advised to submit the following important information as part of the organisation's migration process:-

-  SIM Card ESN Number eg C3315BA1 or MEID for those without SIM cards
-  Customer Name
-  I.D No.
-  Contact Email
-  Contact Mobile
-  Contact Phone Number(s) (work & home)
-  Physical address (Residential)
-  Physical Address (Business)

All corporates with multiple modems/ lines are to submit details as above.

Kindly email these details by no later than friday, 7th june 2013, to database@powertel.co.zw

IN VIEW OF THE ABOVE MIGRATION, ALL CUSTOMERS ARE TO TAKE NOTE THAT THE IMPLEMENTATION OF THE AUTOMATED BILLING SYSTEM WILL SEE AUTOMATIC DISCONNECTIONS WHERE ACCOUNTS ARE NOT PAID UP BY THE DUE DATE, FROM AS EARLY AS AUGUST 2013.

**ANY
INCONVENIENCES
caused during this
period is sincerely
regretted.**

